

“All these tips and tricks increased my productivity significantly. Every time we had an evaluation, I would state the problem that I am facing and then we would work together in developing practical and easy to use solutions. The support staff are extremely knowledgeable and very eager to help. Examples of improvements that I have made:

- Adjusting my personal dashboard: I have easily accessible icons that make frequently used forms / documents accessible with one click, without the need to scroll down a list of documents;
- Optimizing billing capture with minor changes to appointment booking templates
- Improving macros within the system
- Understanding and utilizing the tracking function
- Understanding the cohort list function
- Able to better build queries and get usable information from the EMR to build on quality improvement”

Dr. Mandi Nel



“With my limited experience, I implemented several easy ways to improve efficiency:

- Saving ‘favorite’ prescriptions and naming them in a way that makes them easily accessible for future use.
- Creating macros for frequently used phrases in documentation.
- Setting a default recipient for those forms or requisitions that have only one possible recipient.”

Dr. Lane Rathgeber