



VIRTUAL CARE – QUICK START GUIDE

Providing virtual care can be as simple as a **phone call** but can also include text messaging, email, and video visits.

You can use tools that both you and your patients are already familiar with. The SMA in collaboration with our health system partners are providing the video assessment tool

Saskatchewan Virtual Visit at no cost.

Saskatchewan EMR Program is here to support you, please reach out with your virtual care questions to:

☎ 306 657 4557 ✉ emr@sma.sk.ca

🌐 <https://www.emr.sma.sk.ca>

The Essentials to Getting Started With Virtual Care

Obtain patient **email addresses** and/or **mobile numbers**

Email addresses can be used for communicating new virtual care services to groups of patients, and depending on the virtual care tool can be used for sending the virtual visit link/URL to a patient.

Mobile numbers are useful for communicating with a patient if there are any issues with the virtual visit, or to ensure they are ready for their visit.

Obtain **patient consent**

Verbal consent documented in the patient's chart is fine as a minimum. CMPA recommends the use of a signed informed consent form, [click here for the Word doc](#), and [click here for the PDF version](#).



Common Virtual Care Tools

Saskatchewan Virtual Visit

Video conference provider to patient – **approved** by the SMA, Ministry of Health, SHA and SCA. This virtual care tool is being provided at **no cost** to all Saskatchewan physicians from September 2022. The SK EMR Program and eHealth are also providing full support with licenses, account creation, deployment, training and on-going support.

Doxy.me

Video conference provider to patient

Memora Health

Secure text messaging

Accuro EMR – QHR Technologies

Medeo – An integrated digital health patient engagement tool available as a mobile app or web-based tool. Medeo enables patients to use their mobile devices to securely message their provider, attend virtual calls, and book appointments with their providers using Accuro.

Online Booking - Gives your patients power over their own time while securely managing yours. Spend less time on the phone and more time running your practice.

Secure Patient Messaging – Message your patients from the Accuro EMR. Share comments, results, and documents. Messaging is ideal for follow-ups, lab result reviews, and post-op consultations that don't require an in-person visit. Only providers can initiate and close a message thread.

Secure Video Visits - Provide video appointments for chronic care, injury and pain management follow-ups, include other providers, and securely reduce barriers due to distance or patient mobility issues.

Med Access EMR - TELUS

TELUS EMR Mobile – TELUS EMR Mobile allows clinicians to access their EMR from multiple devices (phone, tablet, desktop), anytime, anywhere. Use TELUS EMR Mobile to access your schedule, patient demographics, and patient charts; add notes and interact with staff and clinicians from your clinic. It is easily paired with your EMR.

TELUS EMR Virtual Visit – Virtual Visit capability is available from your Desktop EMR, Smartphone or Tablet. TELUS EMR Video Visits will allow you to schedule and conduct a video visit and live chat with a patient.

Health Myself – provides a convenient and EMR integrated solution for patients and providers to engage virtually through video consults (NEW), provider to patient messaging, online booking and automated appointment reminders. Additionally, Health Myself allows users to broadcast notifications to entire patient groups providing a mechanism to share important COVID-19 messaging to patients.